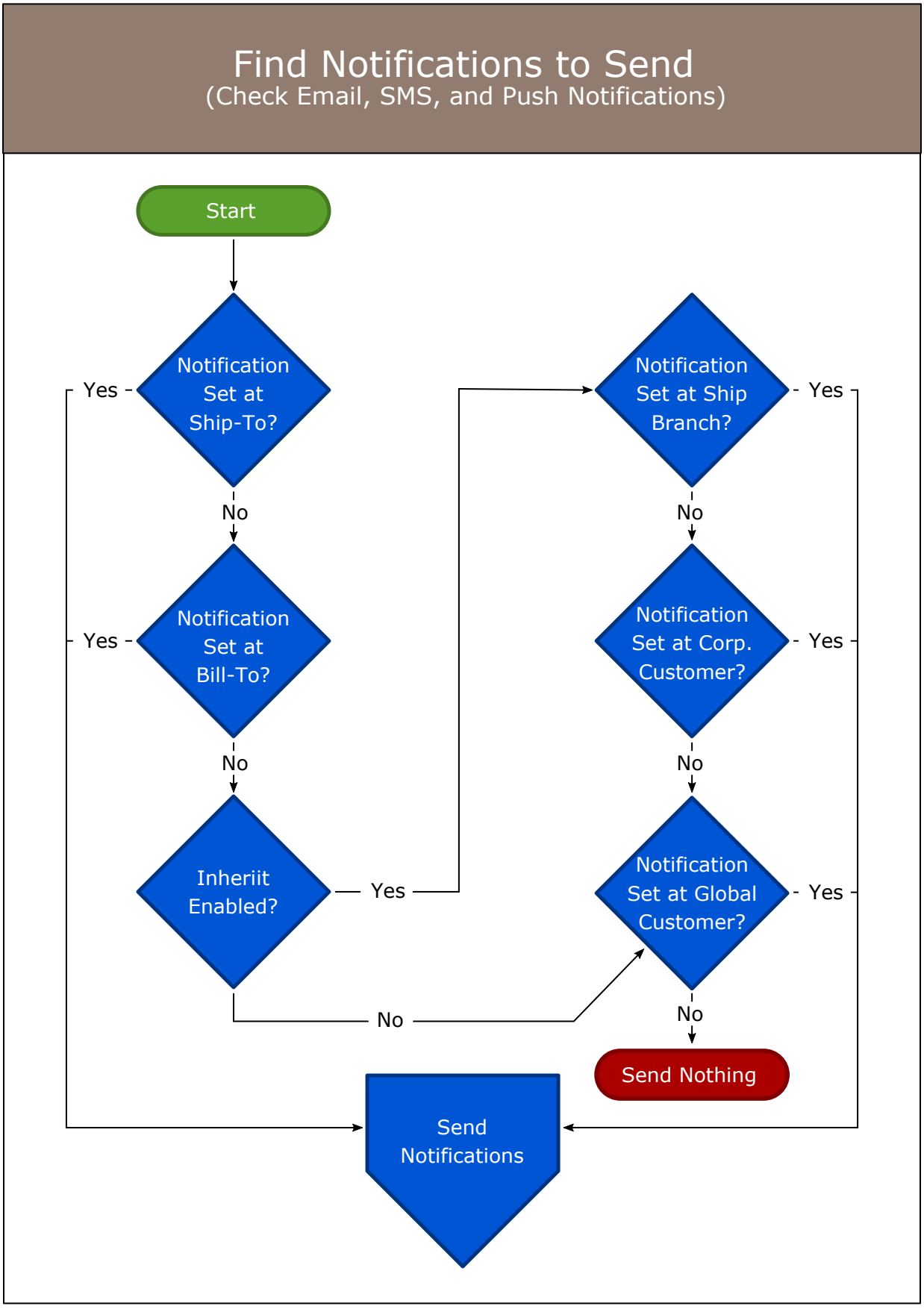
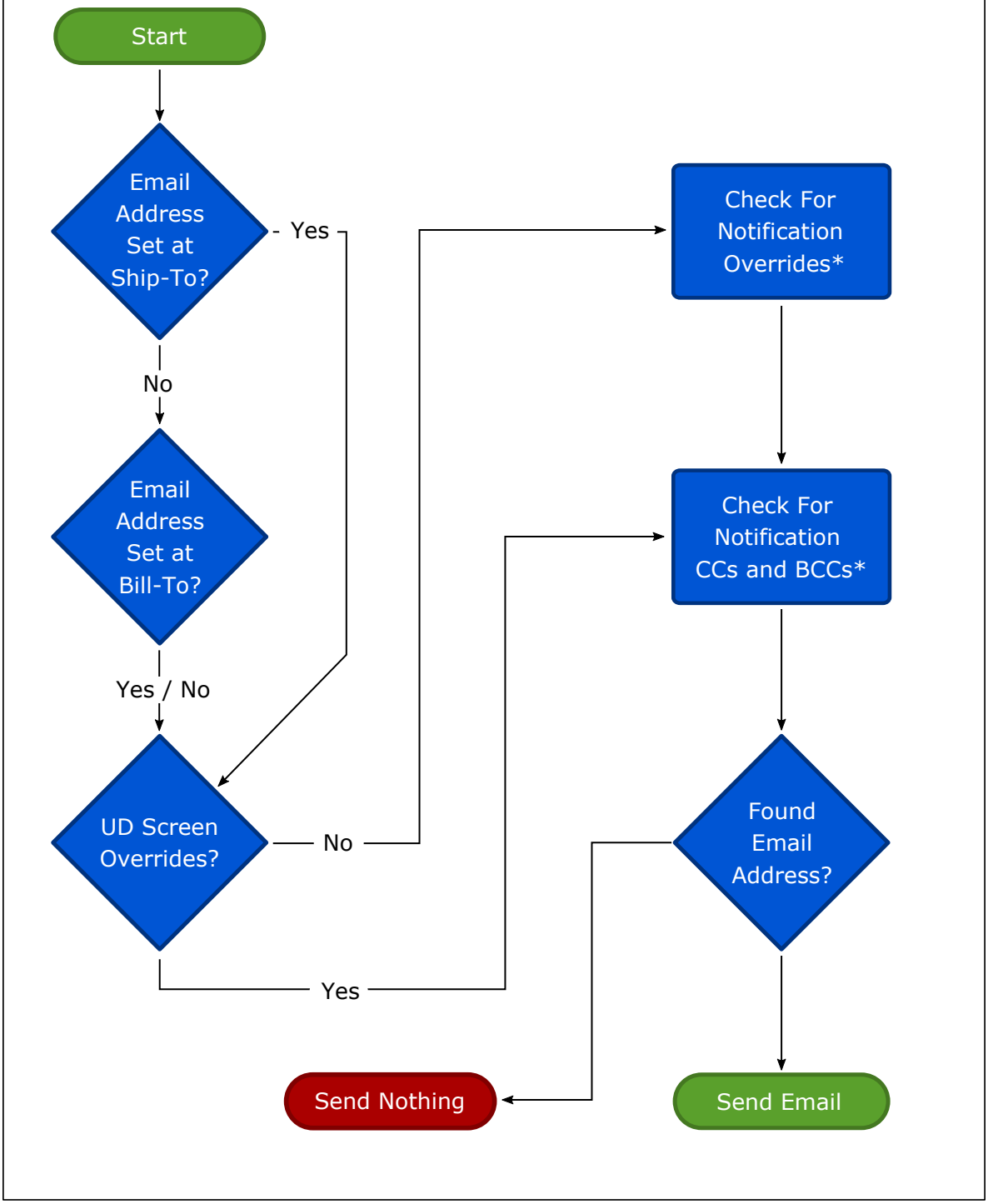
Delivery Notification Hierarchy

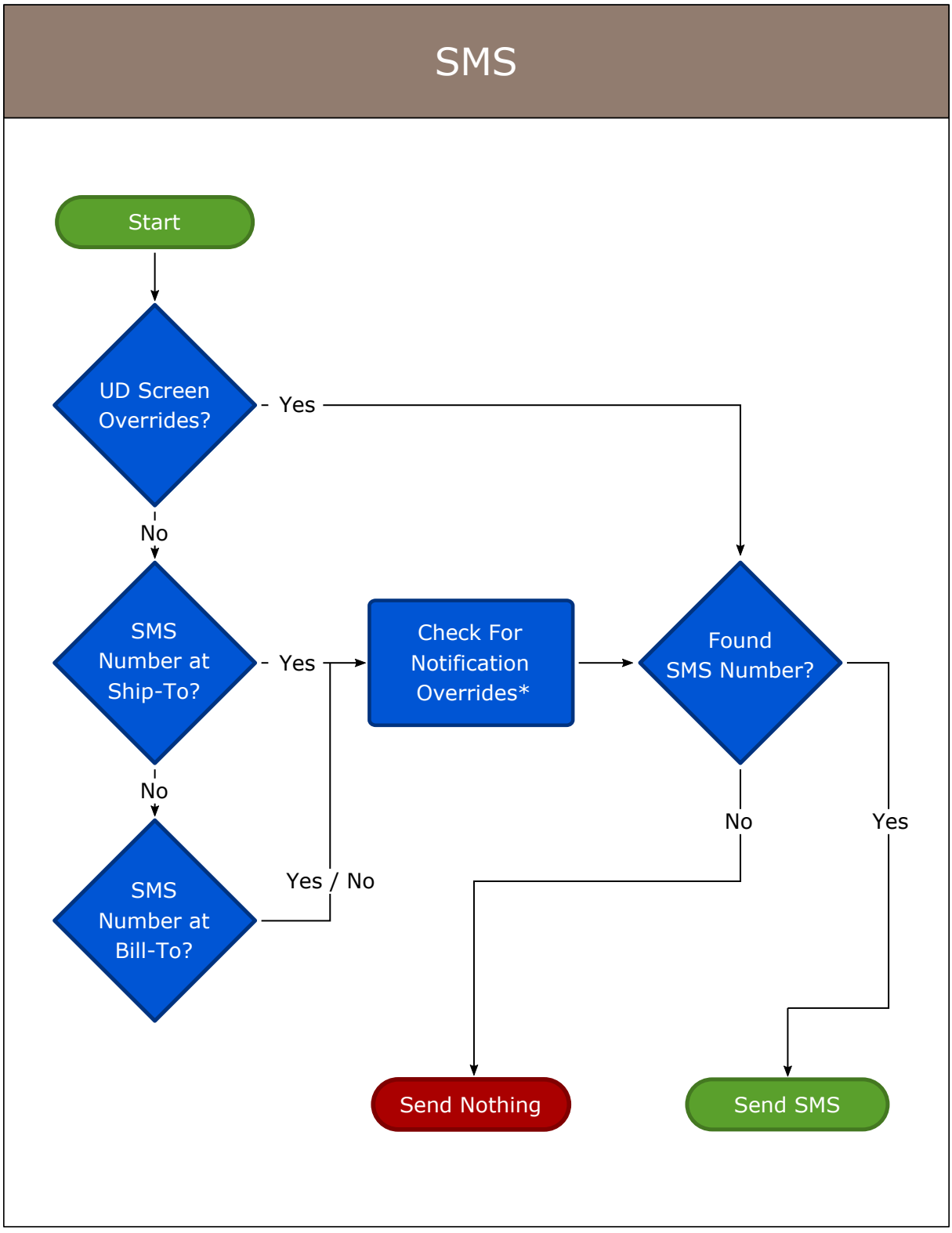


Email



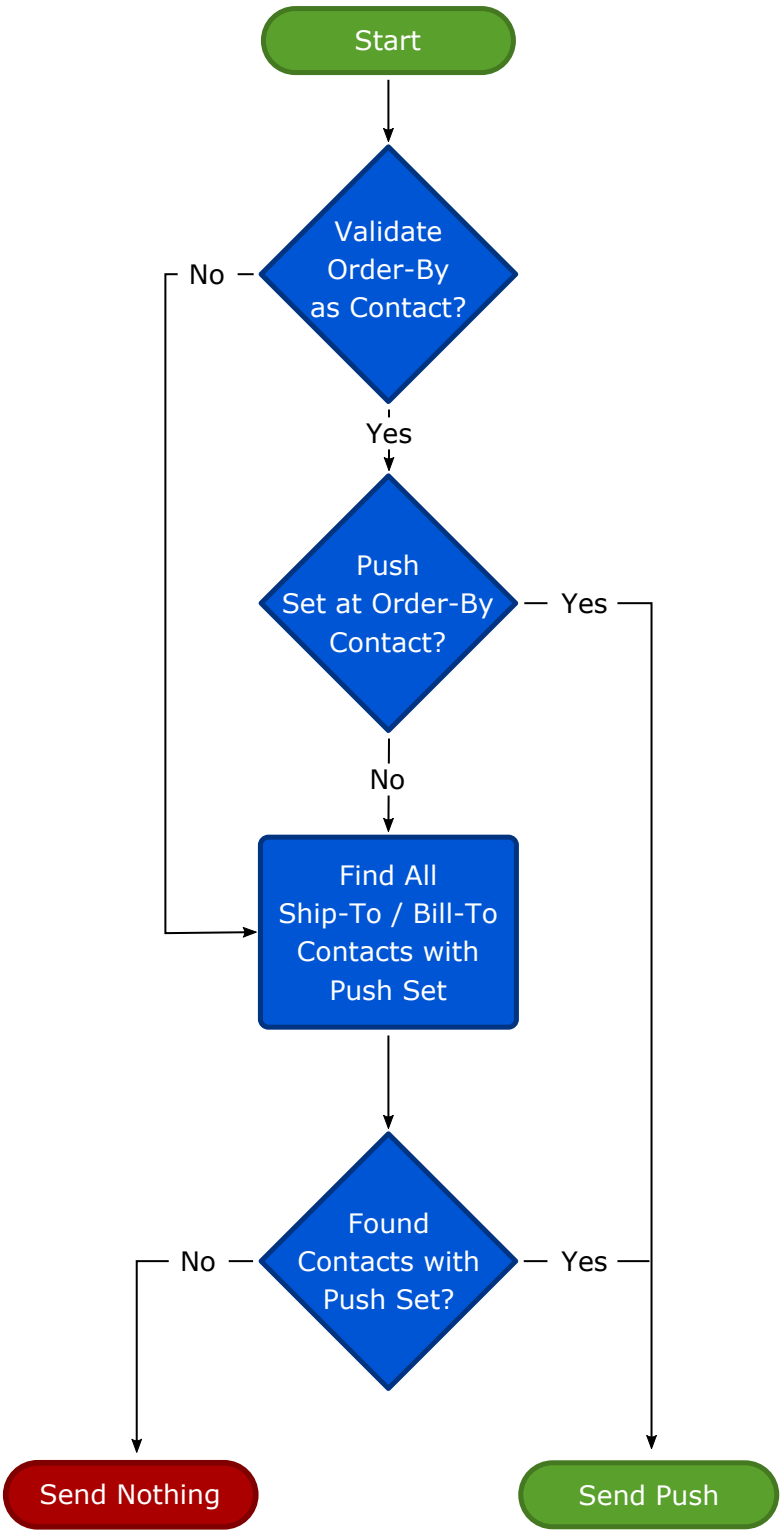
* Notification overrides and CCs and BCCs are checked where the notification is found. For example, if the notification is found at the Global level, we check the overrides at the Global level. If the notification is found at the Customer level, we check the overrides at the Customer level.

SMS



* Notification overrides are checked where the notification is found. For example, if the notification is found at the Global level, we check the overrides at the Global level. If the notification is found at the Customer level, we check the overrides at the Customer level.

Push


Start
Validate Order-By as Contact?
No
Yes
Push Set at Order-By Contact?
Yes
No
Find All Ship-To / Bill-To Contacts with Push Set
Found Contacts with Push Set?
No
Yes
Send Nothing
Send Push